







20-21 Feb. 2020

Department of Economics and Management Via delle Pandette 9, Florence

Rethinking Culture and Creativity in the Technological Era

INTERNATIONAL WORKSHOP

The workshop aims to represent a space of discussion of topics related to the role of new technologies and innovation for the cultural and creative sectors. It is the first event of a pluriannual program organized in collaboration with the University of Florence, the University of Trento, the University of Catania and the University of Campania 'Luigi Vanvitelli'. The purpose of the program is to create a network of scholars in topics related to economics and management of culture and creativity and to contribute to the current debate and emergent issues of the cultural and creative economy. The workshop welcomes theoretical and empirical papers from academics, researchers and students applying both qualitative and quantitative methodologies.

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Program Overview

	Thursday 20 th February (D4)		Friday 21st	February (D6)
8:30	Registrations opens (D4)	8:30	Registratio	ons opens (D6)
9:15	Welcome (D4/1.02)	9:00	Paralle	el session 5
9:30	Parallel Session 1	11:00	Coffee	break (D6)
11:00	Coffee break (D4/1.01)			ble (D6/1.18):
11:30	Parallel Session 2			zzeretti, UNIFI Juccia, UNICT
13:00	Lunch (D4/1.01)			i Sacco, IULM
14:00	Parallel Session 3	11:20	Ludov	ico Solima,
16:00	Coffee break(D4/1.01)		UNIC	AMPANIA
16:30	Parallel Session 4			imagni, POLIMI tiniano, LUISS
18:00		13:10	Lunch (@First Lab)
			14:15-16:15 Lab session @First Lab	15:00-17:30 CD-ETA - Stakeholder Meeting "Digitization in Action (Plan)
		16:15	conference	@ First Lab
20:00	Informal Social dinner	17:30		(only invited stakeholders)

PARALLEL SESSIONS PROGRAM

Thursday 20th February 2020, 9:30-11:00 - Session 1

Session 1.1: Cultural heritage and museums

Chair: Matilde Milanesi Room: D4/0.04

Simone Guercini; Silvia Ranfagni; Matilde Milanesi	Developing an online research approach to investigate visitors' perception of art museums
Ana Lúcia Teixeira da Silva; Tiago Sousa	The Designer as an agent in a Museum context
Silvia Bacci; Bruno Bertaccini;	Museums and digital innovations: evaluating the performance of
Francesco Capone; Stefania Oliva	museums through Firenzecard

Session 1.2: Culture and tourism

Chair: Pedro Costa Room: D4/0.06

Maria Assunção Gato; Pedro Costa;	Rethinking relations between people and territories in the
Ana Rita Cruz; Margarida	technological Era: Creative Tourism as an alternative, CREATOUR as
Perestrelo; Elisabete Tomaz	an example
	Innovations in the governance of state-owned museums and
Luigi Leva; Vanessa Menicucci;	management of cultural heritage: findings from a survey by the
Giacomo Roma; Daniele Ruggeri	Bank of Italy
Paola Beccherle; Andrea Ganzaroli;	Managing overtourism enhancing the cultural heritage:
Dragan Ahmetovic	opportunities from smart technologies

Thursday 20th February 2020, 11:30-13:00 - Session 2

Session 2.1: Culture, creative industries and regional development

Chair: Elisabete Caldeira Neto Room: D4/0.04

	Labour issue in creative industries in Italy, Denmark, Nederland in
Luigi Burroni; Lisa Dorigatti	game industry
Giuseppe Attanasi; Ylenia Curci;	
Patrick Llerena; Adriana Carolina	Looking at Creativity from East To West: risk taking and intrinsic
Pinate; Maria del Pino Ramos- Sosa;	motivation in socially and culturally diverse countries
Giulia Urso	
	Culture in local development policy agenda of small and medium
Elisabete Caldeira Neto Tomaz	sized European cities

Session 2.2: Cultural crossover

Chair: Stefania Camoletto Room: D4/1.13

Chair. Sterama Cambietto	Nooiii. D4/ 1.13	
	Economy of Culture Modeling Enhancing Promotion Of Art	
	Resources In Heritage Territories: The Role Of Technology And	
Luciano Pilotti	Education	
	Heritage 3.0: how a digitally based cultural production regime	
	changes the production, dissemination, storing and preservation of	
Pierluigi Sacco	cultural content	
	The ante litteram "communitarian" and "creative" enterprise:	
Stefania Camoletto	Adriano Olivetti's forerunning model	
Florence Degrave; Simone Poledrini;	The Process of Social Innovation in Social Enterprises	
Ermanno Tortia	The Frocess of Social Innovation in Social Enterprises	

Session 2.3: Digitization and cultural heritage

Chair: Silvia Rita Sedita Room: D4/0.06

	Are investments in the digitalization of cultural heritage effective?
Andrej Srakar; Marilena Vecco	A program evaluation approach
	Cultura e digitale per la rigenerazione del patrimonio immobiliare
	pubblico abbandonato: quali condizioni per predire il successo
Alessia Mangialardo; Ezio Micelli	delle iniziative?
	Technology vs culture: how digitalization re-shapes cultural
Renzo Turatto; Mario Volpe	heritage
	The revenge of the kimono cluster: pathways to revitalize the
Tamane Ozeki; Silvia Rita Sedita	cultural heritage through digitalisation

Thursday 20th February 2020, 14:00-16:00 - Session 3

Session 3.1: AI, big data and cultural heritage

Chair: Enrico Bertacchini Room: D4/1.13

Chair Linico Bertacomin	11001111 2 1/ 11110
Ben Vermeulen; Andreas Pyka, Greg	A taxonomic structural change perspective on the economic impact
Hearn; Pier-Paolo Saviotti	of robots and AI on creative work
Massimiliano Nuccio; Enrico	Big Data Analytics in the arts and cultural industries: implication for
Bertacchini	cultural economics, policy and management
	Rethinking Culture and Creativity Values in the Technological Era:
Pedro Costa	Reshaping the Analytical Framework
Luciana Lazzeretti	The role of culture in the Era of 'Digital Mutation'
	What do new forms of intelligence mean for the development of
Mauro Lombardi; Marika Macchi	new creativity

Session 3.2: Cultural Heritage and museums

Chair: Pasquale Sasso Room: D4/0.04

Chair. Fasquale Jasso	Nooiii. D4/0.04
Calogero Guccio; Marco Martorana; Isidoro Mazza; Giacomo Pignataro; Ilde Rizzo	Is technological innovation valuable for the efficiency of museums ?
Rita Filardi	Museology and Values. Art and Human Dignity in the 21st century
Ludmila Striukova; Thierry Rayna	Museums and 3D printing: embracing the challenge
Luna Leoni	Small museums and new technologies: evidence from Italy
Ludovico Solima; Mario Tani;	Social Innovation and Accessibility in Museum: the case of "SoStare
Pasquale Sasso	al MANN" Social Inclusion Project

Session 3.3: Cultural heritage and public spaces

Chair: Ermanno Tortia Room: D4/0.06

	Art-based third sector organizations and urban regeneration in
Ermanno Tortia; Angelo Laudiero	depressed neighbourhoods: the case of Naples, Italy
	Culture and Creativity models in urban regeneration: the place of
Elisabete Caldeira Neto Tomaz	collaborative
Camilla Perrone; Maddalena Rossi;	Local Cultural Landscapes and Platform Economies. Exploring the
Flavia Giallorenzo	(possible) spaces for dialogue among private and public sector
	The principles of Art Spaces as the key to their connection with
Maria Vorobeva	economic development

Thursday 20th February 2020, 16:30-18:00 - Session 4

Session 4.1: New technologies and cultural heritage

Chair: Stefania Oliva Room: D4/0.04

Luciana Lazzeretti; Stefania Oliva;	Italian fashion and Made in Italy: exploring the beginning and
Federica Pennacchio	development of the Italian fashion industry
	Nuove tecnologie e cambiamenti della filiera di produzione di
Paola Borrione	cultura
Victoria Ateca-Amestoy; Concetta	The Consumption of Cultural Goods through the Internet. How it is
Castiglione	affected by the digital divide?

Session 4.2: Cultura heritage, network and intermediaries

Chair: Silvia Blasi Room: D4/1.13

Etienne Capron; Dominique Sagot- Duvauroux; Raphaël Suire	Cross boundaries to produce novelties at the intersection of two creative sectors the role of techno-creative innovations and intermediaries
Silvia Blasi; Silvia Rita Sedita	Open Innovation in the Culture and Creativity start-ups: the role of the Network Ability in the ICT sector
Laura Baratin; Roberta Bocconcelli; Francesca Gasparetto; Alessandro Pagano; Francesco Petrucci	Resource combination in spin-off processes in the art restoration sector: an exploratory analysis

Session 4.3: Cultural policies

Chair: Mara Cerquetti Room: D4/0.06

	An innovative and technological way to collect data about users
Sendy Ghirardi; Pau Rausell	behaviour in the cultural sector: the Au Culture platform
Marco Gambaro	Movie coproduction and European subsidies in film industry
Mara Cerquetti; Katalin Lőrincz;	Triggering sustainable innovations through cultural programmes.
Ágnes Raffay	Challenges for Veszprém-Balaton ECoC 2023

Friday 21st February 2020, 9:00-11:00 - Session 5

Session 5.1: Culture, creative industries and regional development

Chair: Rafael Boix Room: D6/0.06

Alfredo Del Monte; Sara Moccia;	Creativity, Entrepreneurship and Innovation: An Historical
Luca Pennacchio	Perspective Based on Scientists and Inventors
Rafael Boix Domènech; Blanca De	The Orange Economy and the income of places: an analysis for
Miguel Molina; Pau Rausell Köster	different territorial scales
	From Regional Development to Local Competitiveness:
Lukáš Danko; Pavel Bednář; Ilaria	Technological Changes, Policy Responses and Development
Mariotti	Trajectories of Creative Industries in Slovakia
	Labor force participation and private expenditure for culture and
Roberto Cellini; Tiziana Cuccia	recreation: Macroeconomic evidence from the Italian regions
Angela Stefania Bergantino; Mario	Museums' Directors Matter for Successful Cultural Economics
Intini	Policies

Session 5.2: Culture and tourism

Chair: Amir Maghssudipour

	Do mobile devices renew urban tourism practices? The case of the
Marie Delaplace; Leïla Kebir	Champs Elysees in Paris
	Imagination, Collaboration and Innovation: Using the Arts to
	Create Rural Cultural Capital and Address Community Challenges in
John P. Davis	the Technological Era
Cristina Boari; Andrea Carlo Lo	Nesting multi-level identities in clusters: The Brazilian wine-making
Verso; Aurora Carneiro Zen	region "Serra- Gaúcha."
Luciana Lazzeretti; Amir	The wine sector as a cultural and creative industry. The case of Alta
Maghssudipour	Maremma Toscana.

Room: D6/0.14

Session 5.3: Music and Festivals

Chair: Giovanna Segre Room: D6/1.13 (Room Bracco)

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María Luisa Palma-Martos; Manuel Cuadrado-García; Juan D. Montoro- Pons; María Quílez Castro	Exploring gender differences in rap/hip hop consumption and assessment
Manuel Cuadrado-García; Juan D. Montoro-Pons; María Luisa Palma- Martos	Marketing research for repositioning and monitoring a urban performing arts festival
Ugnė Pavlovaitė	Technological innovations in art platform: a case of storytelling festival
Giovanna Segre; Andrea Morelli	The cultural and socio-economic effects of music festival attendance: The case of "MITO SettembreMusica"

Friday 21st February 2020, 14:15-16:15 - Lab session c/o First Lab

Lab: Games and digital innovation and creativity

Organizers: Leonardo Boncinelli, Luciana

Lazzeretti, Francesco Capone Room: @ First Lab

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Marco Cappellini	A new experience with art
Alessandro Innocenti	Improving creativity with virtual reality
	From audio guides to smartphones as storytelling devices in
Ilaria D'uva	museums
Andrea Mancini	Play Your Job: from recruiting to recruitainment
Nico Cerri	Start and Up: business? easy like a game!
Omar Rashid	VR Storytelling